

Lessons learned financiële afspraken sociaal domein (tbv tweede golf)

Terugkijken

Wat ging goed?

- Er zijn snel afspraken gemaakt op hoofdlijnen tussen Rijk en VNG over continuïteitsbijdrage, meerkosten en inhaalzorg.

Wat kon beter?

- De uitwerking van de gemaakt afspraken liet lang op zich wachten, waardoor er onduidelijkheid/onzeakerheid bleef bij aanbieders en gemeenten.
- Er moet sneller helderheid komen over wat onder de afspraken wordt verstaan.
- Er moet sneller helderheid komen over de wijze waarop de compensatie wordt vormgegeven.

Vooruitkijken

- Nu meer beschermingsmiddelen beschikbaar zijn, zal het zwaartepunt van de financiële afspraken in het sociaal domein (nog nadrukkelijker dan in de eerste golf) op continuïteit van zorg liggen. Daar waar mogelijk zal de zorg en ondersteuning door blijven gaan, eventueel in alternatieve vorm. Het is aannemelijk dat de mate van vraaguitval daardoor kleiner zal zijn dan tijdens de eerste golf.
 - De aanpak van de te nemen maatregelen zal bij een eventuele tweede golf in eerste instantie regionaal of sectoraal worden vormgegeven. Bezien moet worden of lokale maatregelen voldoende zijn, of dat deze op landelijk niveau moeten worden opgeschaald.
- Consequentie hiervan is dat de regionale verschillen in vraaguitval en in te nemen financiële maatregelen/te bieden compensatie groter zullen zijn. Dit betekent dat de wijze van compensatie via een toevoeging aan het (landelijke) macrobudget niet meer zal volstaan, omdat de reguliere verdeling niet zal aansluiten bij de regionale verschillen. (NB. Voor de compensatie bij de eerste golf moet nog blijken of dit wel via de reguliere verdeling van het Gemeentefonds kan of dat hier ook reparatie op nodig is vanwege regionale verschillen.)

Bovenstaande betekent voor de financiële afspraken het volgende:

Meerkostenregeling. Uitgangspunt moet blijven dat meerkosten 100% worden vergoed. Wanneer een landelijke toevoeging aan het macrobudget echter niet meer volstaat vanwege de scheve verdeling, ligt een specifieke uitkering meer voor de hand. Dat betekent dat uitgebreider en limitatief moet worden beschreven wat er onder de meerkosten valt, en dat de administratieve lasten bij aanbieders en gemeenten zullen toenemen.

Continuïteitsbijdrage. Nu de verwachting is dat er vooral op regionaal niveau maatregelen zullen worden genomen, ligt een landelijke oproep om de omzet door te betalen minder voor de hand. Maatwerkafspraken per regio passen hier beter bij. Dit vraagt van gemeenten dat zij hun verantwoordelijkheid hierin nemen. Mochten landelijke afspraken over de omzetgarantie wel noodzakelijk blijken te zijn, dan rest de vraag of een omzetgarantie van 100% (eerste golf) haalbaar en noodzakelijk is. Gedurende de eerste golf weken verschillende gemeenten (vaak in overleg met aanbieders) al af van een omzetgarantie van 100%.

Inhaalzorg. Er moeten nog definitieve afspraken worden gemaakt over de compensatie van de inhaalzorg in de eerste golf. Bij een tweede golf kunnen we verwachten dat de vraaguitval kleiner zal zijn, omdat aanbieders ervaring hebben met eventuele alternatieve vormen en omdat er vooralsnog voldoende beschermingsmiddelen zijn. De mate waarin noodzakelijke zorg wordt ingehaald zal in relatieve zin gelijk zijn.



**INTERIM GUIDANCE
FOR PREPAREDNESS AND RESPONSE TO CASES OF COVID-19
AT POINTS OF ENTRY IN THE EUROPEAN UNION (EU)/EEA
MEMBER STATES (MS)**

CHECKLIST

Interim advice for restarting cruise ship operations after lifting restrictive measures in response to the COVID-19 pandemic

Version 1

31 July 2020

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Introduction

This checklist has been developed to facilitate performance of focused inspections based on the "Interim advice for restarting cruise ship operations after lifting restrictive measures in response to the COVID-19 pandemic" (Version 1, 30 June 2020) available here:

https://www.healthygateways.eu/Portals/0/plcdocs/EU_HEALTHY_GATEWAYS_COVID-19_RESTARTING_CRUISES.pdf?ver=2020-07-01-140908-853

This checklist is not a comprehensive list. National and local rules should be considered and this checklist should be read and used together with the above mentioned advice document.

Instructions for checklist completion

The checklist consists of two parts. Part A is related to essential prerequisites that need to be in place in order for the cruise ship to restart its operations. Part B is related to operational standards that the cruise ship should follow during its operation.

Both parts of the checklist consist of two sections. On the left section, and for each item, the inspectors decide whether the implementation of the standard is full, partial or none, based on the indicators that are listed on the right section. The right section consists of indicators that facilitate the inspectors to make the decision regarding the degree of compliance. More specifically, for each prerequisite or item the right section of the table provides specific indicators that the inspector should check whether they are followed, specific records that the inspector should review and a column for the inspectors to provide justification.

The items of the checklist are conveniently separated according to specific areas of the ship in order to facilitate the planning of the inspection and the completion of the checklist. For each item of the checklist, the inspectors should first inspect the related indicators and review the relevant documents. Then, the inspectors should check whether each indicator is fulfilled and provide a justification for their decision. Based on the indicators for a specific item, the inspectors should decide whether the implementation of the item is full, partial or none.

The inspectors can print the checklist and fill it in during the inspection, or directly complete it electronically. The inspectors will be given access to a database to upload the completed checklist (either as a Word document or as a scan of the hard copy) as well as any related document.



Inspection information

The inspections will be scheduled in cooperation with the companies and the competent authorities, and EU HEALTHY GATEWAYS will facilitate the process of scheduling. It will not be necessary to conduct the inspection before starting the cruise ship operations. This could be arranged at any date and at any port, in agreement with the company and the inspectors.

Inspectors should carry out their work within the national and local rules considering also the standards provided in the European manual for hygiene standards and communicable disease surveillance on passenger ships.

Inspectors should:

- carry out their duties in a courteous and unbiased manner, with the minimum level of disruption necessary to the service and with respect to the dignity, privacy and rights of service users;
- take into account the age, understanding, circumstances and abilities of service users;
- be as available as possible to any responsible crew, who might wish to speak to them.

Once on board, inspectors should inform the designated crew about the purpose of the focused inspection that will be conducted. An inspection should start with an introductory discussion with the designated crew on matters relating to the COVID-19 plan and procedures applied on board.

The lead inspector will introduce the team to the Captain and the managers, and will be responsible for completing the checklist. He/she will be the contact point for inspection.

Inspectors must wear appropriate clothing and personal protective equipment (PPE) while carrying out an inspection on board, such as ear noise protection, jacket and hair covering, where necessary.

Once the inspection is completed, the Captain or other designated crew will be informed of the focused inspection findings, which will include deficiencies and good practices observed.

The competent authority will decide if a follow up inspection needs to be performed in case the standards are partially fulfilled or not fulfilled.



Focused inspection details

Focused inspection on COVID-19 prevention and control for resuming cruise ship voyages in the EU

| Ship name | Owner | Date of inspection | Port of inspection |
|-----------------|------------------|--------------------|--------------------|
| | | | |
| First inspector | Second inspector | Third inspector | Fourth inspector |
| | | | |



PART A – Essential Prerequisites

| Prerequisite status To be completed after the indicator checklist | | Indicator checklist To be completed before the prerequisite status | | | | |
|--|--|---|---|---|---|--|
| Prerequisite | Implementation Status | Indicator number | Indicator | Fulfilled Yes/No | Example of records to be reviewed | Justification Provide evidence, list records reviewed and describe activities observed that indicated the stage of Implementation |
| Prerequisite 1 Monitoring of epidemiological situation, rules and restrictions worldwide | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | A.1.1 | Cruise line monitors information on the situation regarding borders, travel restrictions, travel advice, public health measures and safety measures at the destination ports. | <input type="checkbox"/> Yes <input type="checkbox"/> No | <ul style="list-style-type: none"> Itinerary Passenger list country of origin Crew members list country of origin Sources of information that the ship is using for monitoring of epidemiological situation, rules and restrictions worldwide | |
| | | A.1.2 | Cruise line monitors information on the situation regarding borders, travel restrictions, travel advice, public health measures and safety measures in the countries from which passengers originate. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | A.1.3 | Cruise line monitors information on the situation regarding borders, travel restrictions, travel advice, public health measures and safety measures in the countries from which crew members originate. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| Prerequisite 2 Contingency plan/outbreak management plan & Interoperability | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | A.2.1 | The written contingency plan/outbreak management plan for responding to COVID-19 event is available. | <input type="checkbox"/> Yes <input type="checkbox"/> No | <ul style="list-style-type: none"> Contingency plan/outbreak management plan | |
| | | A.2.2 | The plan has been submitted to the competent authority of at least one of the | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |



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| with the port plan | | A.2.3 | The contingency plan/outbreak management plan has been reviewed to verify interoperability with the port public health emergency contingency plan. | <input type="checkbox"/> Yes <input type="checkbox"/> No | <ul style="list-style-type: none"> Document that proves the plan has been submitted and reviewed by at least one of the ports of call |
| | | A.2.4 | The contingency plan/outbreak management plan includes transport plans hygiene protocols, and other content as described in the interim advice document. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| Prerequisite 3 Arrangements for medical treatment and ambulance services | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | A.3.1 | Arrangements have been made for passengers and crew members to receive medical treatment ashore (including possible air evacuation if needed). | <input type="checkbox"/> Yes <input type="checkbox"/> No | Contingency plan/outbreak management plan of the cruise ship |
| Prerequisite 4 Arrangements for repatriation | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | A.4.1 | Repatriation plans for passengers and crew members are available for review. | <input type="checkbox"/> Yes <input type="checkbox"/> No | Contingency plan/outbreak management plan of the cruise ship incorporating the repatriation plan |
| | | A.4.2 | Repatriation plans consider different scenarios for partial or complete ship evacuation in the event of a COVID-19 outbreak. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | A.4.3 | At least one of the ports of call has airports operating international flights allowing repatriation of passengers and crew. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | A.4.4 | Criteria for allowing repatriation and air travel have been considered. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | A.4.5 | Airline public health policies and public health policies of home countries should be considered. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| Prerequisite 5 Arrangements for quarantine of | <input type="checkbox"/> Full <input type="checkbox"/> Partial | A.5.1 | Quarantine facilities have been agreed upon and pre-specified with the local authorities at the home port (or at least | <input type="checkbox"/> Yes <input type="checkbox"/> No | Contingency plan/outbreak management plan |



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| close contacts (exposed passengers or crew members with negative RT-PCR test results for SARS-CoV-2) | <input type="checkbox"/> None | A.5.2 | Procedures are in place for managing close contacts and include disembarkation and different scenarios with the expected number of persons to be quarantined. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | A.5.3 | Cost recovery for health measures implementation has been agreed upon and pre-specified with the local authorities at the home port or at least one of the ports of call. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | Prerequisite 6 Arrangements for isolation of symptomatic/asymptomatic/pre-symptomatic travellers (passengers or crew members with positive RT-PCR test results for SARS-CoV-2) | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | A.6.1 | | |
| A.6.2 | Isolation procedures have been agreed with the local authorities at the home port or at least one of the ports of call and include disembarkation and different scenarios with the expected number of persons to be isolated. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | | | |
| A.6.3 | Cost recovery for health measures implementation has been agreed upon and pre-specified with the local authorities at the home port or at least one of the ports of call. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | | | |
| Prerequisite 7 Adequate testing capacity for SARS-CoV-2 infection on board or in cooperation with shore-based | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | A.7.1 | A plan is available for conducting RT-PCR for SARS-CoV-2 on board or in ashore facilities. | <input type="checkbox"/> Yes <input type="checkbox"/> No | <ul style="list-style-type: none"> Contingency plan/outbreak management plan Training records | |
| | | A.7.2 | Training records are available for medical staff on sample collection and laboratory testing performance if such equipment is available on board. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |



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| laboratories | | | | | | |
| Prerequisite 8 Training of crew about COVID-19 | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | A.8.1 | Training plan and records are available for review for all crew working on board. | <input type="checkbox"/> Yes <input type="checkbox"/> No | <ul style="list-style-type: none"> • Training plan • Training records • Records for table-top exercises/drills | |
| | | A.8.2 | Records from table-top exercises/drills are available for review. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| Prerequisite 9 Commitment for immediate reporting to the next port of call of any possible case | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | A.9.1 | Written and clearly defined procedures are agreed upon and implemented for immediate reporting through the Maritime Declaration of Health to the health authority at the next port of call. | <input type="checkbox"/> Yes <input type="checkbox"/> No | Reporting procedures | |
| | | A.9.2 | Review records to document active surveillance of possible COVID-19 cases and immediate reporting to the next port of call. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| Prerequisite 10 Estimation of the maximum number of passengers and crew on board cruise ships | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | A.10.1 | The number of passengers and crew on board has been reduced ensuring that physical distancing measures are maintained. | <input type="checkbox"/> Yes <input type="checkbox"/> No | Contingency plan/outbreak management plan | |
| | | A.10.2 | Cruise ship operators have ensured that they are able to individually and temporarily isolate or quarantine (in a single cabin) possible COVID-19 cases/contacts: <ul style="list-style-type: none"> • 5% of passengers and 5% of crew on board for ships where it will not be possible to disembark crew and passengers who need to be quarantined or isolated within 24 hours from detection of the first possible COVID-19 case. • 1% of passengers and 1% of crew | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |



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| | | | for ships where it will be possible to disembark crew and passengers who need to be quarantined or isolated within 24 hours from detection of the first possible COVID-19 case. | | | |
| | | A.10.3 | The maximum number of crew members living in the same cabin is 2 persons. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |



PART B – Operational standards

| Item status To be completed after the indicator checklist | | | Indicator checklist To be completed before the prerequisite status | | | |
|--|--|------------------|--|---|---|--|
| Item | Implementation Status | Indicator number | Indicator | | Example of records to be reviewed | Justification Provide evidence, list records reviewed and describe activities observed that indicated the stage of implementation |
| Item 1 Prevention of COVID-19 passenger's from starting holidays | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | B.1.1 | Anyone who has been in contact with a confirmed case of COVID-19 or anyone who is tested positive for SARS-CoV-2 by RT-PCR is not accepted on board the cruise ship | <input type="checkbox"/> Yes <input type="checkbox"/> No | Exclusion policy | |
| | | B.1.2 | Passengers in high risk groups or with underlying medical conditions are advised to visit a doctor for pre-travel medical consultation. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.1.3 | Crew members in high risk groups work in positions where there is little or no interaction with other individuals and use advanced respiratory protection. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| Item 2 Measures to prevent COVID-19 infectious travellers (passengers and crew) from boarding cruise ships | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | B.2.1 | The ship implements pre-boarding screening measures as a two-step process: primary screening and secondary screening | <input type="checkbox"/> Yes <input type="checkbox"/> No | Logs and records of laboratory test results | |
| | | B.2.2 | Primary screening includes observing travellers for any signs of infectious disease and checking their body temperature. It is supported by completion of health screening questionnaires. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.2.3 | Secondary screening is carried out by personnel with public health or medical training and includes an in-depth interview, a focused medical | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |



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| | | | (and if necessary laboratory) examination, and a second temperature measurement. | | |
| | | B.2.4 | There is a standard policy for denial of boarding to any exposed or symptomatic possible case among passengers and crew. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.2.5 | Data Protection Legislation (GDPR) is followed for any personal data collected from individuals. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.2.6 | Laboratory molecular testing for SARS-CoV-2 to all incoming passengers is applied. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.2.7 | Laboratory molecular testing for SARS-CoV-2 to all incoming crew is applied. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| Item 3 Communication plan, website, electronic reservation system and other means of communication | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | B.3.1 | All relevant information about the exclusion policy, as well as any pre-requisites and country specific rules are provided to passengers. | <input type="checkbox"/> Yes <input type="checkbox"/> No | <ul style="list-style-type: none"> • Communication plan • Exclusion policy • Travel information |
| | | B.3.2 | All materials are available in the national language, English and, where needed, other languages based on the most common language profiles of the passengers travelling. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.3.3 | The communication plan should cover processes related to ticketing, at pre-arrival, at the terminal, on board, as well as the procedures in case of a COVID-19 event. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.3.4 | Travel information contains information regarding the symptoms of COVID-19, the associated health risks especially for vulnerable groups, the importance of preventive measures and recommended personal hygiene items to carry. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.3.5 | The ticketing process should include information regarding the latest health and safety considerations, including those posed by COVID- | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
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| | | | 19. During the ticketing process passengers should be informed about eligibility requirements. | | | |
| | | B.3.6 | Before travelling, and, if applicable, regularly during the voyage, all relevant information is provided to passengers and crew members. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.3.7 | Passengers and crew are informed on hand hygiene issues, respiratory etiquette and use of face masks. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| Item 4 Cleaning and disinfection | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | B.4.1 | Enhanced cleaning and disinfection is implemented in accordance with the EU HEALTHY GATEWAYS guidance on "Suggested procedures for cleaning and disinfection of ships during the COVID-19 pandemic (Version 2 – 20/04/2020)". | <input type="checkbox"/> Yes <input type="checkbox"/> No | <ul style="list-style-type: none"> • Cleaning log • Cleaning plan | |
| | | B.4.2 | Shared public areas/facilities and surfaces that are frequently touched are cleaned and disinfected with increased frequency. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.4.3 | Special protocols for cleaning and disinfection are implemented after a possible or confirmed COVID-19 case has been identified. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.4.4 | There are adequate PPE for cleaning crew. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| Item 5 Training of crew | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | B.5.1 | Crew is trained on recognition of the signs and symptoms compatible with COVID-19. | <input type="checkbox"/> Yes <input type="checkbox"/> No | <ul style="list-style-type: none"> • Training plan • Training records | |
| | | B.5.2 | Crew is trained on the procedure that should be followed when a passenger or a crew member displays signs and symptoms indicative of COVID-19. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.5.3 | Each member of the crew should be trained in their role and responsibilities to implement measures as per the contingency plan/outbreak | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |



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| | | | management plan. | | |
| | | B.5.4 | Crew is instructed to report symptoms compatible with COVID-19 for both themselves and other crew members or passengers. If they develop symptoms they should not come to work and immediately self-isolate. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.5.5 | Crew is trained on physical distancing measures, managing crowds, use of PPE and cleaning and disinfection protocols. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.5.6 | Medical crew should be trained in appropriate sample collection as well as storage and transport of the samples. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.5.7 | Training takes place every 30 days. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| Item 6 Storage facilities | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | B.6.1 | There are adequate supplies of disinfectants and hand hygiene supplies. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.6.2 | There are adequate supplies of PPE (including gloves, long-sleeved impermeable gowns, goggles or face shields, medical face masks and filtering face-piece (FFP) respirators). | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.6.3 | There are adequate supplies of PPE for use by passengers and crew. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| Item 7 Embarkation / disembarkation facilities | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | B.7.1 | There are disinfectants and hand hygiene supplies available. | <input type="checkbox"/> Yes <input type="checkbox"/> No | Contingency plan/outbreak management plan |
| | | B.7.2 | There are stations with alcohol-based hand rub solutions. All persons disembarking and re-embarking are requested to use them. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.7.3 | Physical distancing of at least 1.5 metres is maintained. If not possible masks should be used. The ship crew oversees the process and compliance with physical distancing. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |



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| | | B.7.4 | Several gangways should be used. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.7.5 | The port terminals should ensure physical distancing with signage, audio announcements, floor markings, etc. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.7.6 | Face mask are worn by passengers and crew according to Annex 1. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.7.7 | Masks are available for passengers that did not bring their own. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.7.8 | Upon re-boarding of the cruise ship, health screening assessing the presence of COVID-19 symptoms or other relevant illnesses and contactless temperature measurements may be conducted. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.7.9 | Terminal operator should ensure appropriate measures to reduce overcrowding. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.7.10 | Passenger/Crew Locator Forms could be disseminated before boarding or during boarding and collected by cruise ship crew prior to disembarkation. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.7.11 | It is suggested that the Passenger/Crew Locator Forms for ships also be completed by all crew members who disembark and are on rotation. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| Item 8 Medical facilities | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | B.8.1 | There are adequate capacities for RT-PCR diagnostic panel test kits and equipment for collecting specimens to be tested at ashore facilities or on board | <input type="checkbox"/> Yes <input type="checkbox"/> No | <ul style="list-style-type: none"> Contingency plan/outbreak management plan Medical log |
| | | B.8.2 | All crew members have been tested for SARS-CoV-2 before resuming operations. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.8.3 | The temperature of all crew is measured daily | <input type="checkbox"/> Yes | |



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| | | | with contactless thermometers. | <input type="checkbox"/> No | |
| | | B.8.4 | Crew periodic testing for SARS-CoV-2 is conducted for all crew members at regular intervals (e.g. every two weeks) | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.8.5 | The temperature of all passengers may be taken daily. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.8.6 | Surveillance for influenza like illness (ILI) should integrate COVID-19 surveillance, as symptoms compatible with COVID-19 include those for ILI. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.8.7 | If a negative result is obtained from a patient with a high index of suspicion for COVID-19 virus infection, particularly when only upper respiratory tract specimens were collected, additional specimens, including from the lower respiratory tract if possible (hospitalized in ashore facilities) should be collected and tested. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.8.8 | Each Nucleic-acid Amplification Test (NAAT) run should include both external and internal controls, and laboratories are encouraged to participate in external quality assessment schemes when they become available. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.8.9 | Laboratories order their own primers and probes to perform entry testing/validation on functionality and potential contaminants. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.8.10 | When it has been confirmed that the specimen collection and the testing for COVID-19 has been performed correctly, and as soon as the repeated results are negative for COVID-19 according to the criteria by ECDC, then the case should be tested for influenza virus by means of viral detection through PCR techniques, not relying on rapid diagnostic tests. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |



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| | | B.8.11 | If the patient is positive for influenza, then the “Guidelines for the prevention and control of influenza-like illness on passenger ship” of the European Manual should be followed for the case management. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| Item 9 Crew cabins and crew work areas | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | B.9.1 | All crew designated to work with identified possible/confirmed COVID-19 cases ideally have cabins in similar locations and dine together as a group. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.9.2 | There are stations with alcohol-based hand rub solutions in crew work areas. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| Item 10 Public toilets and bathrooms | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | B.10.1 | Exhaust fans of bathrooms operate continuously. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.10.2 | The water seals of the sanitary devices should not be dried out. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.10.3 | Passengers in public toilets are advised to flush the toilets with the lid closed. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.10.4 | Overcrowding is avoided. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.10.5 | There are special floor markings at all possible congestion points. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| Item 11 Control room/ Air handling units (fan room) | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | B.11.1 | The air handling units are switched to 100% outside air. Alternatively HEPA filters or Ultraviolet Germicidal Irradiation is used. | <input type="checkbox"/> Yes <input type="checkbox"/> No | <ul style="list-style-type: none"> HVAC maintenance schedule Records of disinfection | |
| | | B.11.2 | The heat recovery equipment (if present) is inspected in order to ensure that there is no leakage between the supply and the exhaust air. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.11.3 | Outdoor air and extract air filters are maintained as per the schedule and not more frequently. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |



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| | | B.11.4 | The medical facility and the designated isolation spaces are connected to a separate air handling unit. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.11.5 | If aerosol-generating procedures are performed in the medical facilities of the ship, then the area should be under negative pressure and achieve at least 10 air changes per hour. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.11.6 | The return air from the medical facilities and the isolation spaces should be either HEPA-filtered or exhausted to the outside. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.11.7 | The potable water system has been disinfected according to the steps described in "ESGLI Guidance for managing Legionella in building water systems during the COVID-19 pandemic". | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| Item 12 Cabins | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | B.12.1 | Cabins are thoroughly cleaned and adequately ventilated between check out and check in. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.12.2 | There are no items that cannot be cleaned and disinfected. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.12.3 | There are no coffee machines, kettles and mini bar products in the cabin unless these are offered from a dispenser or can be disinfected. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.12.4 | The minibar is disinfected after each check out. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.12.5 | The TV and air-conditioner remotes are covered with a disposable cover unless these items can be easily and adequately cleaned and disinfected. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.12.6 | All types of surfaces and materials which may be touched, including textile surfaces are cleaned between occupancies. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.12.7 | Clothing and towels should be changed upon | <input type="checkbox"/> Yes | |



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| | | | passenger's request or routinely. Routine changes should be less frequent than normal. | <input type="checkbox"/> No | | |
| | | B.12.8 | Doors and windows should be opened daily if possible. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.12.9 | Cabins are equipped with individual alcohol-based hand rub. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| Item 13 Food storage | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | B.13.1 | Physical distancing, use of PPE and hand hygiene should be applied. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.13.2 | Crew does not touch potentially contaminated items/surfaces (e.g. packaging, invoices, products, equipment) and then touch their face, nose, mouth etc. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.13.3 | Where necessary, external packaging may be disinfected or removed to avoid any potential contamination of environmental surfaces on board the ship food areas. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| Item 14 Food service area | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | B.14.1 | Disposable salt, pepper and other relevant containers should be used unless these containers can be disinfected between uses. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.14.2 | Cutlery, plates, trays, napkins, soft drinks, straws etc. should be handed by crew to the passengers; the passengers should not collect these items themselves. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.14.3 | Physical distance should be maintained. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.14.4 | Only persons staying in the same cabin and/or persons from the same household or same travelling unit dine at the same table. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.14.5 | A distance of 1.5 metres between chairs of different tables should be maintained. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |



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| | | B.14.6 | Crew and passengers are divided into cohorts and are served at different times. In addition, limiting seating capacities in dining areas or using reservations to control passenger crowds could be implemented. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.14.7 | Passengers disinfect their hands upon entering and exiting the food service areas. Crew members are present to monitor passenger compliance. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.14.8 | Towels, tablecloths and utensils should be washed even if they have not been used. Restaurant linen should always be changed between passengers. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.14.9 | In case of buffet service: <ul style="list-style-type: none"> • Passengers and crew should be provided with alcohol-based hand rub solution if hand washing stations are not available. • Physical distances are maintained. • There is suitable protection between passengers/crew who will be served and the food. • Only designated crew is allowed to serve food. Crew serving food wears appropriate PPE and follows strict hygiene rules. Only designated crew has access and can distribute utensils. • Only food handlers should serve dispensing items. Crew serving food wears appropriate PPE and follows strict hygiene rules. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| Item 15 | <input type="checkbox"/> Full | B.15.1 | Crew maintains appropriate physical distancing | <input type="checkbox"/> Yes | |



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| Room service | <input type="checkbox"/> Partial <input type="checkbox"/> None | | and uses PPE. | <input type="checkbox"/> No | |
| | | B.15.2 | Room service items and utensils that have been used by passengers should be collected safely. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.15.3 | Crew avoid entering the cabin and deliver the food to the door. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.15.4 | Used plates and utensils are collected from outside the door. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| Item 16 Galley | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | B.16.1 | Crew working in the galley should keep physical distance of 1.5 metres. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.16.2 | All persons entering the galley wash their hands and wear a face mask. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.16.3 | Visitors should perform hand hygiene and wear appropriate PPE. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| Item 17 Bookings, orders and purchases | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | B.17.1 | Protective screens or barriers may be used where face-to-face interaction without physical distancing cannot be avoided. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.17.2 | On-line bookings, orders and purchases should be encouraged as well as the use of contactless cards for payments. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.17.3 | Forms that need to be completed may be made available on-line for electronic completion. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| Item 18 Group events and procedures | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | B.18.1 | Events should take place outdoors and be staggered. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| Item 19 Reception | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | B.19.1 | Reception is able to provide passengers with details about the policies and measures taken on board. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.19.2 | Reception informs passengers how to get medical advice on board. | <input type="checkbox"/> Yes | |



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| | | B.19.3 | Reception may be able to provide PPE when requested. | <input type="checkbox"/> No <input type="checkbox"/> Yes | |
| | | B.19.4 | Special equipment is available (e.g. disposable gloves, face masks, and alcohol-based hand rub solutions). | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.19.5 | Reception staff is trained to recognize the signs and symptoms of COVID-19 and report them directly to medical staff. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.19.6 | There is a sneeze guard/transparent screen. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.19.7 | There are alcohol-based hand rub solutions at the reception desk. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.19.8 | Reception staff monitors and encourages compliance with good hand hygiene in the reception area. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.19.9 | The reception desks/counters and the key cards are regularly cleaned and disinfected. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.19.10 | Physical distancing is maintained in the reception area. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.19.11 | Overcrowding during check-in and check-out is avoided. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.19.12 | Electronic alternatives of check-in and check-out are preferred. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.19.13 | Outdoor based check-in and check-out may be considered. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| Item 20 Nursery and play areas for | <input type="checkbox"/> Full <input type="checkbox"/> Partial | B.20.1 | Outdoor play areas should be preferred. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |



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| children | <input type="checkbox"/> None | B.20.2 | The number of children using indoor areas is reduced and physical distancing is maintained. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.20.3 | The number of children in outdoor play areas should be limited and cohorting should be considered. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.20.4 | The areas is cleaned and disinfected. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.20.5 | The staff monitors children for signs or symptoms of COVID-19. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.20.6 | Child activities are limited to those where physical distancing measures can be adhered to. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | Item 21 Entertainment venues | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | B.21.1 | Physical distancing of at least 1.5 meters is maintained. | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| B.21.2 | Alcohol-based hand rub solutions should be made available at the entrance of the venues. | | | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| B.21.3 | Crew members should monitor compliance of hand hygiene | | | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| B.21.4 | The facilities are cleaned and disinfected after each use. | | | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| B.21.5 | There are special floor marking at all possible congestion points. | | | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| Item 22 Casinos | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | B.22.1 | Physical distancing of at least 1.5 meters is maintained. Overcrowding should be avoided. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.22.2 | There are floor markings and seats are removed or taken out of use to ensure appropriate physical distancing. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.22.3 | Face masks should be worn as described in Annex 1. | <input type="checkbox"/> Yes | | |



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| | | B.22.4 | Crew should supervise all casino areas to ensure all measures are respected. | <input type="checkbox"/> No <input type="checkbox"/> Yes | |
| | | B.22.5 | There are signs at the entrance informing passengers of the maximum capacity, advising them to apply alcohol-based hand rub solutions, not to touch their face and to respect physical distancing. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.22.6 | Food service is suspended in the casino area. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.22.7 | Alcohol-based hand rub solutions should be placed at the casino entrances. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.22.8 | The casino area is cleaned and disinfected according to the routine procedures but with increased frequency. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.22.9 | Slot and electronic gaming machines should be cleaned and disinfected between use. Passengers may be provided with disinfectant wipes. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| Item 23 Hairdressers, beauty salons, gyms and shared facilities | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | B.23.1 | Public spaces should have hand rub alcohol-based solution for the passengers. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.23.2 | Crew and passengers wear appropriate PPE as described in Annex 1. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.23.3 | Where possible sneeze guards/transparent screens or dividers should be installed at the receptions. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.23.4 | Overcrowding of the shared facilities should be prevented. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.23.5 | Crew advise passengers to immediately stop using shared facilities if they start to feel unwell and report this to staff working in these areas. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |



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| | | B.23.6 | There is a record of any person using the gym. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.23.7 | Hand washing or disinfection using alcohol-based hand rub is required when entering and leaving the gym. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.23.8 | Machines are positioned so as to ensure physical distancing of at least 2 metres. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.23.9 | All touched surfaces of equipment should be disinfected after each use. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.23.10 | If classes are scheduled, it is advised to use the same groups as far as possible and allow time for ventilation of the room (at least 30 minutes between classes). | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| Item 24 Black water holding tank vent | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | B.24.1 | The vent of the holding tanks should be located outside of the ship and away from air intake points of the ventilation system. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| Item 25 Recreational water facilities | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | B.25.1 | The operation of indoor swimming pools is not recommended. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.25.2 | Showers of the facilities are separated. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.25.3 | Bathers are strongly advised to shower before entering the pools. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.25.4 | The showers provide all items for showering. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.25.5 | There are alcohol-based hand rubs at the entrances of the showers. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.25.6 | Positioning of seats should be such that the distance between the seats of two passengers | <input type="checkbox"/> Yes | |



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| | | | from different umbrellas or two passengers from different room is at least 1.5 metres. | <input type="checkbox"/> No | |
| | | B.25.7 | Seats, tables, small safes, call buttons for the waiters and menus, are made, or covered with, materials that are suitable for cleaning and disinfection. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.25.8 | The seats, tables, small safes, call buttons for the waiters and menus are disinfected after the change of passengers. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.25.9 | The facility provides towels or other washable coverings that can cover the entire surface of the seat. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.25.10 | The seats are disinfected after each use. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.25.11 | There are no textile surfaces on the sunbeds. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.25.12 | Bathers are separated by schedule or by different facilities for different groups. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.25.13 | The maximum allowable number of bathers at any time is one bather per 4 m ² of water surface. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.25.14 | Small hot tubs (with depth less than 1 m and tub volume less than 6 m ³) should be used only by bathers of the same household or by bathers staying in the same cabin at a time. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.25.15 | For larger spa/hydrotherapy pools (with depth more than 1 m and tub volume more than 6 m ³), the maximum bather load is one person per 20 L per minute of recirculation flow; in any case, the total number of co-bathers should not exceed one bather per 4 m ² of water surface. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| Item 26 | <input type="checkbox"/> Full | B.26.1 | The decorative fountains have been disinfected | <input type="checkbox"/> Yes | |



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| Decorative fountains | <input type="checkbox"/> Partial <input type="checkbox"/> None | | according to the steps described in "ESGLI Guidance for managing Legionella in building water systems during the COVID-19 pandemic". | <input type="checkbox"/> No | | |
| Item 27 Commercial stores, ticket offices, passenger services | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | B.27.1 | Physical distancing is maintained. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.27.2 | There are special floor marking at all possible congestion points. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.27.3 | There are stations with alcohol-based hand rub solutions. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.27.4 | Payments are made electronically. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.27.5 | Cleaning and disinfection is routinely followed. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.27.6 | Clothes are not tried on. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.27.7 | Shoppers are encouraged not to handle items on display. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| Item 28 Elevators | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | B.28.1 | Passengers are advised to avoid the use of the elevators. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.28.2 | The capacity of the elevators is reduced to ensure physical distancing. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.28.3 | It is recommended that persons use face masks as described in Annex 1 | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.28.4 | Hand rub alcohol-based solutions are placed at elevator entrances. Crew advise passengers to use them upon entering and exiting the area. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.28.5 | Elevators are regularly cleaned. | <input type="checkbox"/> Yes | | |



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| Item 29 Public spaces | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | B.29.1 | Public spaces should be supplied with hand rub. | <input type="checkbox"/> No <input type="checkbox"/> Yes | | |
| | | B.29.2 | Furniture should be arranged in such a way to help avoid overcrowding (4 persons/10 m ²). | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.29.3 | At waiting areas, physical distancing of at least 1.5 metres is maintained. If not possible masks should be used. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.29.4 | At sitting areas, there are special markings on where a passenger is and is not allowed to sit. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.29.5 | Face masks are worn by passengers and crew according to Annex 1. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.29.6 | The air flow of the ventilation is not directed to groups of passengers. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| Item 30 Business centres | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | B.30.1 | Operations are suspended or changed to avoid “self-service”. Alternatively, access to Wi-Fi, printing services or other business centre services may be completed remotely using mobile phone apps. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| Item 31 Shore-based personnel | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | B.31.1 | Only the minimum number of personnel required should be allowed to embark. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.31.2 | Everyone who comes on board should observe hygiene protocols, screening measures and the use of appropriate PPE where necessary. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| Item 32 Shore excursion/tour staff | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | B.32.1 | Staff is trained in the procedures to be followed if possible cases are identified | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.32.2 | Symptomatic passengers should immediately wear a medical face mask and be transferred to an isolation or medical area for evaluation and | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |



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| | | | all close contacts of potential cases should also be identified. | | |
| | | B.32.3 | External excursion and tour providers offer similar precautions as on board. External providers who interact with passengers (e.g. tour guides) should follow cruise line protocols. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.32.4 | PPE may be considered to be available on excursions. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.32.5 | Visits to crowded areas should be avoided. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.32.6 | Physical distancing should be maintained. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| Item 33 Tender boats | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | B.33.1 | Physical distancing measures and cleaning and disinfection protocols are implemented in line with the on board procedures. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.33.2 | Frequently touched surfaces of transports are cleaned and disinfected between each use. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| Item 34 Isolation spaces | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | B.34.1 | The designated cabins should be located near the ship's medical facility. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.34.2 | Crew in contact with the isolated patient should wear appropriate PPE. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.34.3 | Children are quarantined in the cabin with one of their parents. Similar consideration are given to supporting those with special needs. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| Item 35 Reporting | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | B.35.1 | The officer in charge of the ship must immediately inform the competent authority at the next port of call about any possible case of COVID-19. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.35.2 | For international voyages, the MDH is completed and sent to the competent authority. | <input type="checkbox"/> Yes | |



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| Item 36 Cruise terminals | <input type="checkbox"/> Full <input type="checkbox"/> Partial <input type="checkbox"/> None | B.36.1 | Physical distancing of at least 1.5 metres is maintained. | <input type="checkbox"/> No <input type="checkbox"/> Yes | |
| | | B.36.2 | Face masks should be used in all internal and external areas of the terminal. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.36.3 | The use of floor markers to ensure spacing, arrows to indicate directional flow, signage and audio announcements for travellers and optimizing layouts so as to restrict the number of indoor cruise terminal users should be considered. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.36.4 | Dedicated lanes or separation of different user flows and dividing of terminals into designated zones (e.g. arrival, screening, post-screening) through which travellers must pass through for arrival, any screening/testing and document processing (before being cleared for boarding and embarkation) may be considered. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.36.5 | Check-in, disembarkation, luggage handling, passenger queuing (inside and outside the terminal), and provision handling should be adjusted to reduce overcrowding and maintain physical distancing. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.36.6 | Work and break schedules of crew who work in the terminal should be reviewed and adjusted to avoid overlap of crew. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.36.7 | Protective glass or plastic panels may be used. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.36.8 | Where physical distancing cannot be maintained, PPE should be considered. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.36.9 | Cruise terminal operators should consider | <input type="checkbox"/> Yes | |



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| | | | removing facilities at the terminal that encourage crowding. | <input type="checkbox"/> No | |
| | B.36.10 | | There should be a special marking on where a passenger is and is not allowed to sit in order to maintain physical distance. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | B.36.11 | | When possible outdoor spaces should be used. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | B.36.12 | | Health promotion information material should be prominently displayed and provided to incoming and outgoing passengers. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | B.36.13 | | In public toilets, physical distancing of 1.5 metres should be maintained between users. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | B.36.14 | | Digital methods should be used for as many processes as possible. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | B.36.15 | | Terminal operators may consider limiting the number of taxis, coaches, buses present at the terminal to control/limit overcrowding in waiting areas. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | B.36.16 | | Designated terminal personnel should oversee the process and compliance with the physical distancing measures. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | B.36.17 | | Competent authorities may consider advising passengers and other users of the terminal to wear face masks. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | B.36.18 | | Adequate PPE should be provided and distributed to all terminal staff, along with instructions for their proper use. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | B.36.19 | | Good respiratory etiquette should be encouraged in terminals and relevant supplies are available. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | B.36.20 | | Good hand hygiene should be encouraged by all | <input type="checkbox"/> Yes | |



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|--|--|---------|--|---|--|
| | | | terminal users. | <input type="checkbox"/> No | |
| | | B.36.21 | Stations with alcohol-based hand-rub solutions should be available at all entrances. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.36.22 | Designated terminal personnel may oversee the process and encourage compliance with hand hygiene requirements. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.36.23 | Cleaning of and disinfection of the terminal should be conducted before and after each embarkation. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.36.24 | Special protocols for cleaning and disinfection should be available and implemented after a possible or confirmed case has been identified, either at the terminal or on board a ship, if they used the terminal facilities. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.36.25 | Indoor areas at cruise terminals should be adequately ventilated. Natural ventilation is preferable where possible. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.36.26 | Terminal staff should practice frequent hand hygiene and wear appropriate PPE based on their specific work duties. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.36.27 | It is recommended that terminal staff follow the same screening protocols as travellers for entry to the terminal. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.36.28 | Laboratory testing for COVID-19 of terminal workers could be conducted on a regular basis. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.36.29 | Once a possible case is detected a contingency plan/outbreak management plan should be activated. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.36.30 | The possible case should be asked to wear a medical face mask as soon as they are identified. | <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | | B.36.31 | An appropriate isolation space/room should be | <input type="checkbox"/> Yes | |



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| | | | designated for isolating possible cases of COVID-19. The isolation room should be equipped with appropriate supplies. | <input type="checkbox"/> No | | |
| | | B.36.32 | As soon as a possible case is detected, the public health competent authorities should be informed immediately. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.36.33 | Baggage handlers should perform frequent hand hygiene. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| | | B.36.34 | Disinfection of luggage and especially the hand contact parts may be considered before loading luggage on board. | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |